

Your Hospital is *listening*

2019 Newsletter

Granite County Medical Center



Hospital

Emergency Room

Long-Term Care

Philipsburg Clinic

Drummond Clinic



Mission Statement

The Granite County Hospital District is dedicated to providing vital emergency, primary and long term health care services to both residents and visitors of the beautiful Flint Creek Valley in Southwestern Montana. Our mission is to deliver optimal care through commitment to excellence, quality, safety and fiscal responsibility.

email: info@gcmedcenter.org website: gcmedcenter.org phone: 406-859-3271 fax: 406-859-0311

Granite County Hospital District

ESTABLISHED JULY 2009

2019 Annual Report

Granite County Medical Center
310 Sansome Street
Philipsburg, MT 59858

Postal Customer

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US POSTAGE
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Greetings from the Administrator

We are your Hometown Healthcare. The Granite County Hospital District Team is dedicated to providing the highest quality care and customer service to our friends, neighbors and visitors throughout Granite County. Our Medical Director, nurse practitioner and physician assistants possess advanced education and experience in both family practice and emergency medicine. The Hospital District providers are accomplished in managing

chronic illness such as diabetes and heart disease, as well as acute medical conditions for patients of all ages. In addition, our providers have access to medical specialists connecting you to advanced resources when you need them most. Come experience the positive changes we have made over the past few years. Granite County Hospital District is proud to be your partner in Healthcare and appreciates the opportunity to serve you and your family.



As CEO and Director of Nursing, I want our patients, our staff and our community to be proud of Granite County Hospital District and our focus is to continually improve the care and service we provide. Your feedback is important. Call me with your thoughts, ideas and concerns. We are listening."

- Maria Stoppler
859-6517

Message from the Board of Trustees

It has been my pleasure and privilege to be on the GCMC Board of Trustees for five years and Board Chair for the last six months. There have been many positive changes in the last year or so, resulting in improvements not only in the bottom line but more importantly to the level of service provided to our long term care patients and those patients that have visited our ER and clinics.

The implementation of Athenanet, an electronic medical records system, designed specifically for small, rural hospitals like ours has helped tremendously to not only increase the speed and accuracy of the billing process but improve patient care. While reducing expenses, Atenanet has allowed providers immediate access patient medical records and monitors patient status and care, as well.

We anxiously await the construction of our CT Scanner suite adjacent to the hospital building and the delivery and installation of our new General Electric

CT Scanner. GCMC is the only critical access hospital in the State of Montana without a CT Scanner, which is why the Helmsley Foundation decided to award GCMC with new Scanner equipment. CT scans are the standard of care for critical access hospitals and not now available at our hospital. All scan prescriptions are currently filled at facilities in Missoula, Anaconda or Butte, therefore, it will be a great advantage to our service providers and County residents to be able to have a scan done locally. More importantly it quite possibly may save lives in an emergency. This will not only add income, it will provide a necessary service to our community.

While we recognize that we still have work to do and there are improvements yet to be made, the Board, the administration and staff continue to strive for

excellence. I personally want to thank all County residents that have supported us in the past and ask for your continued support.

John Barbara, Board Chairperson

Members:
Kristi Mainwaring
Jim Waldbillig
Vivian Crouse
Genevieve Kulaski



Your Hospital is here

Business Office

GCHD Leadership recognized the communities past concerns with Billing and has made impactful changes. The Business Department has mastered our new Electronic Health Record and Revenue Cycle Management software, AthenaHealth. We are excited for the opportunity to be doing the majority of the GCHD billing in-house as opposed to outsourcing, as we have had to do in the past. We have dramatically improved the accuracy and efficiency of our billing. We are showing a steady increase in revenue collections and a decrease in the time it takes to bill for services. We are pleased to have most outpatient services billed within 24 hours. The billing staff is also currently enrolled in classes through Helena College to further advance their knowledge and skill. We continually strive to provide you the highest quality billing service and if you have any questions or concerns regarding the billing process, please feel free to contact me. **Jaime Bancroft, 859-3271**

Physical Therapy

Do you have an acute injury, chronic problem, recent surgery, difficulty walking, frequent falls, vertigo, or simply would like to get back to work or playing sports/recreating? If any of these apply, please see your Provider and ask if they would recommend Physical Therapy for your condition. Roger E. Terry, PT is a full-

time physical therapist at GCMC with nearly 20 years of experience specializing in sports medicine, manual therapy including instrument assisted soft tissue mobilization, treatment of vertigo, return to work, and has worked extensively with the geriatric population. Future projects this year include grant applications for the acquisition of more equipment, expansion of services which may include an employee wellness center, and reaching out to the local high school to assist with any sports medicine needs. **Call to schedule your next appointment, 859-3271**

Social Services

As the Social Services Director, I work closely with the Providers and Administration to assist with admissions and discharges from the facility; I coordinate admissions, assist with setting up outside appointments and referral to other services upon discharge. I work closely with the discharge planners of other hospitals and arrange for transportation when there is a need. It is the responsibility of the Social Services Director to ensure the rights of the Patient are being upheld and that all Patients have a safe area to voice concerns and grievances while they are in the facility. It is also the responsibility of Social Services to assist families with filling out Medicaid forms or answering questions they may have about the care of their family members. The

most important asset I feel a Social Services Director has, is the ability to understand patients' and families' needs, to assist in meeting those needs and resolving social barriers to optimizing their health and well being. If you have any question or concerns, please feel free to contact me. **Yolonda Schulz, 859-3271**

Activities/Life Enrichment

Activities is focusing on "Life Enrichment" for all our Patients, with an emphasis on those with Alzheimer's or Dementia. A continuation of "Living Life to its Fullest" is our every day goal. Daily events revolve around Patient preference with or without this debilitating disease. Family and Friends are always welcome to stop by and visit or take part in our daily events.

Shirley Cornelius, Activities Director

Laboratory Services

Preventive medicine is one area of healthcare in which all consumers can exercise more responsibility and control. Getting regular screening tests for common health problems is a simple and effective first step. Screening tests can give you and your healthcare provider the information needed to identify health risks and take preventive measures before they become more serious problems. Many, but not all, health care plans cover preventive services. The extent of coverage varies, so

to help you

you should confirm exactly what coverage your plan provides for these services. Make an appointment with one of our healthcare providers to discuss the lab tests you may need and how often you need them to stay healthy. The lab at GCMC is happy to fulfill lab orders from your doctors/healthcare providers that are located outside our facility. Have them fax the lab order to (406) 859-6526, then call our appointment line (406) 859-3271 to confirm that we've received the order and make an appointment for your lab visit. Take advantage of our Athena Patient Portal, where you can view lab results upon request! When you arrive for your appointment, ask the receptionist to register you for the portal by providing your email address. Then, when you have your blood drawn, ask either the lab staff or your provider to have your results published to the portal so you can access them anytime. Remember, when your health care provider orders FASTING lab work, you should not have anything to eat for at least 12 hours prior to your appointment; however, we encourage you to drink water during the time of fasting. Drinking water will keep you hydrated, and not only helps with the blood drawing process, but is also vital for your overall health. We look forward to serving your healthcare needs! **Bonnie Cotton, MLS (ASCP)cm Laboratory Director**

Gifts - Thank You!

H&R Thrift Store

- 12 Patient Televisions
- Patient Christmas Gifts
- Zoll Cardiac Monitor/Defibrillator for the ER
- Donations to Patient Beautician Fund

- Movie Theater Popcorn Maker
- Urine Analyzer
- Microscope
- Dinnerware, Cups, and Insulated Serving System

Drummond Kiwanis

- Blood Drawing Chair
- Liquid Nitrogen Dispenser

Our Caring Volunteers

- H&R Thrift Store
- Cindy Selensky
- Barbara Komberec
- Jane and Gary
- Jay Martin
- Julian Ricci
- Kelly Marjamaa

- Nikki Graybeal
- Rose Plumb
- Flint Creek Baptist Church
- Philipsburg Community Church
- St. Paul's Presbyterian Church
- St. Philip's Catholic Church

Granite County Medical Center

Services Offered

- 24/7 Emergency Room
- Hospital Inpatient Care
- Long Term Care
- Outpatient Primary Care
- Clinics
- Pediatric Care
- Sports Physicals
- Laboratory & Radiology
- Physical Therapy
- Adult Day Care Services
- House Calls To The Homebound
- Inpatient Hospice Care
- Orthopedic Consults
- Mental Health Consults
- DOT Physicals

2018 Utilization

- Home to 30 LTC Patients
- 3000 Clinic Visits
- 1000 PT Visits
- 1300 Lab Tests
- 300 X-rays
- 295 ER Visits
- 88 Hosp. Stays

